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Address and contact information
available upon request.

Scott Chirpich

Experience

Feb. 2008 to
Feb. 2009

James Hardie Building Products
LEVEL 1 ANALYST/IT COORDINATOR

- Altiris Notification Server and Deployment Server.
- Created modular Hardware independent image for uniform desktop and laptop deployments across all company computers.
- Global Password management tools for end user password lockouts and resets.
- Dell certified technician for warranty parts replacement and repair on Dell Latitude and Optiplex computers.
- Lite Citrix Metaframe server experience.
- Lite SAP support.
- Windows OS support for XP, Server2k3.
- Active Directory account creation and termination.

Oct. 2006 to
July 2007

FarHeap Solutions
Irvine/CA
IT COORDINATOR

- Technology research and purchasing of new company wide project's and deployments.
- In charge of IT logistic's to maintain IT infrastructure for company growth and expansion.
- Maintained past responsibilities as a Linux Systems Administrator.
- Created a uniform process and procedure for all IT related logistic needs with a multi million dollar budget.
- Worked directly with Accounting dept and all other cost center's.
- Executed several company wide training session's on new software platform's from a new Group ware application to a Internally created Time Clock system.
- Extensive planning and research for all new hardware and software deployment's.

LINUX SYSTEMS ADMINISTRATOR (3/06 to 10/06)

- Linux desktop and server support/maintenance.
- Gentoo 2005/6, FreeBSD 6.01, SUSE 10.0, Fedora Core 5, Windows XP Pro, MySQL, PostgreSQL.
- 95% of this company was Open Source applications.
- Setup and maintained server monitoring application.
- Setup and maintained internal Group ware application.
- On call status for local Lithography print shops, Web server's, database servers and co location facility.
- Setup, and launched in house made time clock system using technologies such as biometrics and smart cards.
- Followed and maintained bleeding edge technology between software in CVS & Subversion repositories.
- 40k+ Annual Income.

Jan. 2006 to
March 2006

Pacific Life

Newport Beach/CA

LOCAL DESKTOP SUPPORT/ANNUITIES

- Local on site support for internal employee's.
- Altiris Deployment Server used for blasting of PC's.
- and redistribution of standard company software.
- MS Active Directory and group policy edits & tweaks.
- Polycom VOIP and Video setup & configuration.
- Troubleshoot and upgraded desktop PC's through a private ticketing system.
- Specialized in Laptop support of remote sales force, ranging from phone support to fixing hardware issues directly in our own lab.
- 40k+ Annual Income.
- Light Macintosh OSX Tiger and Panther experience.

July 2004 to
Jan. 2006

Argent Mortgage

Irvine/CA

SALES SUPPORT (1/05 to 1/06)

- Peregrine ticketing system
- Phone support of Cisco VPN Client, Lotus Notes, and Active Directory Accounts
- Sales Conference maintenance and update team in remote locations.
- 43k+ Annual Income

LEVEL 1 SUPPORT (7/04 to 1/05)

- Empower Loan software support.
- Citrix Metaframe support.
- Lotus Notes R5 support.
- Active Directory management of user profiles.
- Print Server troubleshooting.
- Windows 2000 Professional and Server environment.
- Exemplary customer service skill through on site and phone support.
- 40k+ Annual Income.